- 1. Go to Control Panel->Windows Firewall
- 2. Click 'Allow a program or feature through Windows Firewall' link, present on left hand side of window.
- 3. Please click 'Change Settings' and then 'Allow another program'. 'Add Program' dialog box will open.
- 4. Browse where Geometric License Server is installed. By default the installed path for Geometric License Server is,
- 32-bit server 'C:\Program Files\Geometric License Server\bin'
- 64-bit server 'C:\Program Files (x86)\Geometric License Server\bin'.

(If you have created any rule regarding Glovius then I request you to delete it)

- 5. Select 'lmgrd.exe' and click 'Open'. Then click add. LMGRD should get listed in Allow Programs window.
- 6. Follow step 4 and 5 to add 'gssl.exe' file in Allow program list.
- 7. Please make sure that Domain, Home/Work (Private) & Public should be checked.

Please let me know how this goes. If you still face the issue then please provide me the information of server (i.e. Operating system, System type etc.).